



7619 Sharon Lakes Road
Charlotte, NC 28210
704-552-0647 fax 704-552-1817

BOARDING POLICIES STATEMENT

We take the responsibility of boarding your pet seriously! Good communication between you, the pet owner, and our staff is essential for a happy and healthy stay for your pet. Please familiarize yourself with our policies and let us answer any questions you may have. We are happy to schedule a tour of our facilities at a mutually convenient time.

RESERVATIONS: We recommend that you call us in advance for boarding reservations. We take reservations on a first come, first served, basis, with holidays and weekends being our busiest times. On major holidays, we do require a small deposit to confirm your reservations. Also, if your plans change we would appreciate a cancellation telephone call so others may be accommodated. Deposits are refundable with a 48 hour notice of cancellation.

VACCINATIONS: We require all animals to have proof of current vaccinations. For dogs, this includes rabies, distemper, parvovirus, and infectious bronchitis vaccines. For cats, rabies and distemper vaccinations are required. If you are unfamiliar with these vaccines, please ask our staff for information. If your pet has not been a regular patient, our doctors will need to do a brief but thorough physical exam so we will be familiar with any physical problems your pet may have, and to be sure that we understand how you want us to respond to these conditions.

MEDICATIONS: We provide and administer daily heartworm prevention at no extra charge. If your pet is taking other medications, please bring them with you. Our staff will administer these and will perform other "TLC" needs such as daily walks, evening treats, etc. for a nominal fee.

FEEDING: Our standard food for boarding pets is Science Diet Maintenance -an excellent food that we recommend for your use at home also. We feed once daily, in the morning. If your pet has special feeding requirements, please let us know. We will be happy to feed your pet's normal diet if you will bring us an appropriate amount for your pet's stay. Multiple feedings per day are billed as ~ feeding. (Morning feeding is standard).

MAINTENANCE: All dogs are put in large individual exercise runs twice daily. The kennel areas are properly ventilated and heated/cooled at a comfortable temperature. All runs and compartments are kept clean with a special disinfectant to maintain a healthy environment. We reserve the right to spray, bathe, or dip your pet, at your expense, if fleas are noted upon entry to the hospital. If your pet has any special needs, please let us know these upon admission. Also, if you are allergic to any insecticides, sprays, etc., that we might apply to your pet, please let us know, so we can avoid the use of these products on your pet!

BATHING: We are happy to give medicated baths, flea baths or apply flea control agents at your request. Discharge time must be after 2:00PM the day of baths, or the next morning (due to drying requirements).

GOING HOME: We would appreciate an approximate discharge time for your pet. Our hospital hours are 7:30AM-7:30PM, Monday, 7:30AM-6:00PM, Tuesday-Friday and from 8:00AM-12:00Noon on Saturdays. No food or water should be given for 2 hours after your pet returns home to avoid upset stomach due to excitement.

AUTHORIZATION FOR MEDICAL TREATMENT: We do insist upon the authorization to provide medical or surgical treatment for your pet, should it be required in the Doctor's opinion. If you would like to give us an emergency telephone number, or the name of a friend, we always appreciate this.

If you have any questions about our policies or charges, please ASK -we're here to help!

I HAVE READ AND AGREE TO THE ABOVE CONDITIONS OF SHARON LAKES ANIMAL HOSPITAL FOR BOARDING MY PET(S).

Date: _____ Signature: _____

Copy given to owner: _____ (Initials)